

## **Retail Management for CELLULAR INDUSTRY**

ClickPOS is more than just a point-of-sale system; it is retail management software, designed specifically for managing MOBILE PHONE retail stores.

Since 1993, ClickPOS has been the leader in providing the revolutionary Internet based retail point of sale system to the retail industry.

Our key strength is a solution that operates via the Internet which means you will never have to install software onto your PC or invest in expensive computer hardware. The only requirement is a PC with Internet access.

Whether you own 1 or 900 stores, we can have all your stores sharing one common data in a secure and maintenance free centralised system. This simplifies the process of maintaining stock lines, transferring and viewing of stock throughout the company.

Apart from functioning as a point of sale and inventory control, the system also includes Loyalty/Rewards card program with customers' own logo on the cards. This feature alone has proven to boost sales by customer retention & repeat sales. Other features of the system include the ability to upload pictures of stock items used to display items on your website.

Staff training is a breeze with online video training ready to download anytime.

We also provide point of sale hardware, including touch screen monitors, label printers, barcode scanners, even free coaching until your team is confident in operation of the system.

We specialise in supplying retail management for mobile telephone retail outlets, and the apparel industry. So if you are operating retail outlets, within cellular, fashion or any other packaged goods, then upgrade your system to this cutting edge technology.



#### **Our Services**

- 15 years of service
- Consulting and analysis
- Software Development
- Application hosting
- Data warehousing
  Co-Location
- Co-Location
- User training
- Sales and support



# Point Of Sale

- Sell Phone Accessories, Recharge Cards, Handsets/Plans
- Reconciliation of revenue is a breeze as all Carrier revenue is calculated as phone plans are sold
- Capture Customer details
- Produce tax invoice on Receipt or A4 size
- View product availability in other company stores
- Count Loyalty points for sale tendered.
- Track Sales representatives performance
- Tight control of User permissions to deny access to sensitive data.



## **IP Based FTPOS integration**

Includes one printer for - EFTPOS. Lovalty. E-pay



#### **Customer Receipt**

- Customer receipt and A4 sized invoice
- Electronic cash drawer and scanner



#### Product Repairs / Service Module includes Repairs, Status of repair and

notification to customer via SMS or Email

**Employee Timesheet** Verification and export of timesheet



Customer, CRM & Loyalty Loyalty by points or quantity purchased



**Daily till reconciliation** 



Lay-by Accept payment for sales made in other company stores



#### Price and availability

Search for product information including availability in other stores.

## **Inbuilt SMS gateway**

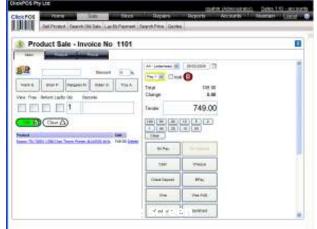
- **SMS to management** Daily takings, Stats etc.
- SMS to customer Plan expiry notification, Birthday greetings,

Repair service completion



#### Mobile phone Sales

Cellular phone & carrier plan detail capture Includes Car Kit Installation and IMEI SIM tracking



Selling plan and handset is simple as selecting a plan and scanning the IMEI. You can sell many plans on one invoice. Selling Landlines and other revenue receiving items are user defined.

## **POS Hardware**

We supply all the tools necessary to insure a sale is made with minimal effort. Simply scan and tender the amount.

POS Hardware includes, Electronic cash drawer, Barcode scanner, Receipt printer and EFTPOS terminal.

To order please visit our website.

#### New Features

#### EFTPOS integration

ClickPOS is now seamlessly integrated to EFTPOS terminal, this means the EFTPOS transaction is viewed and Printed on same printer as your receipt.



Unlike the traditional pin-pads, this cutting edge technology is **web enabled**, which means you do not require phone connection, and can report on all transaction from all stores, available 24/7.

The merchant bank offers competitive rates and deposits are made over night to your business cheque account.





# **Stock Control**

Stock control is designed to cater for all your needs, catering for single or multiple store owners. As a stock control officer, you can view all orders from each store, or order on behalf of store. You may view then approve the order. You can also control the replenishment of stock in various ways.. Including, Minimum and Maximum settings Or simply replenish items being sold.

Transfer Stock to other stores, by simply scanning the barcodes. The recipient of stock simply ticks the items being received confirming the transfer completion. All details are logged and traceable via the Audit log file.



## Purchase Orders

Order Accessories and Handsets.

Use replenishment or Min/Max stock levels to automatically cre
 Search and centrally approve store orders

- Upload orders to suppliers via Electronic Data Interface



## **Stock Transfer**

Manage stock transfers between company owned stores



## Product Labeling & barcode

You may wish to create and attach pricing labels on to products. As you add stock system prints exact quantity being added.



## IMEI and SIM Tracking

Serialized Stock control for IMEI and Sim tracking



#### Stock Take Various ways of stocktaking. Including the use of portable barcode scanner to upload data.



#### **Product Repairs / Service** Module includes Repairs, Status of repair and

notification to customer via SMS or Email



## Loan Phones

With Each repair you can track loan phones given to customers.



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#### **Telstra Alliance**

ClickPOS maintains and updates full list of handsets for participating Telstra Dealers  $\ast$ 

\* See websites for terms and conditions.

## Stock Room Hardware

- We supply all the tools necessary to insure a Stock control is made with minimal effort.
- Vou may invest in hardware such as, Portable
- stock-take scanner, Cordless scanner, Label printer
- To order please visit our website.

#### **New Features**

#### Portable Stock-take Scanner



You can now perform stock-take using a portable scanner. A pocket sized mobile computer - use for Stock-take, scan and upload as batch. Windows CE, Wi-Fi

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## Management & Administration



#### **Revenue from carrier**

Revenue from carrier can be reconciled by simply importing the payment details, Includes Rebates, Incentives, MRO's Bonuses etc.



#### Integration to Financial or other systems

MYOB, QuickBooks Or any other Financial, Supplier, CRM systems



## Customer management

Account customers, loyalty programs



## Industry specific Reports and Report Generator

Ready reports or create your own.



## System user groups and permissions

Assian user level from store reps to management.



## Video Tutorials

Staff training - video training modules



#### Franchise environment

Master consoles include maintenance of Products & reporting from external franchise databases for commissions etc.



#### Daily Till reconciliation by stores

System includes a snapshot of all stores till reconciliations & the variances between opening and closing floats and collected amounts.



## Daily EFTOS & Epay reconciliation

Our EFTPOS integration includes an online list of all Credit card & Debit transaction, so you don't have to wait for next day to reconcile Eftpos or epay.



## **Staff Timesheets**

Administrators can verify all timesheets and export directly to your payroll



## **Loyalty and Gift Cards**

Gift cards are inbuilt to EFTOS pin-pad and works just like a credit card Loyalty cards can also be offered to customers for Recharge cards etc.



## Company website-online shopping

Your product catalogue can be directly integrated to your website.

#### **New Features**

#### Integration to popular financial systems

Now you can integrate ClickPOS directly to your financial system. Easy and flexible setup.



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# Some of our clients





## Fully managed system

We manage all facets of the system. Including hosting your database on our servers, maintenance, support and upgrades. We employ experts to make sure that system is available to you 24/7 anywhere in the world.

It is the most cost effective way of managing your retail stores.



Colocated at a state-of-the-art facilities including, security access, backup generators and batteries.



# **Contact Us**

Please visit our website for pricing on ClickPOS software and point of sale hardware. www.clickpos.com

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